June 28, 2019

To whom it may concern,

I would like to take this opportunity to recommend Julie Stoller as a business writing consultant. Julie completed an assignment with our Student Account Operations Office at Northeastern University during the 18/19 academic year. The assignment included several desktop procedure for our billing and operations processes. Some of which were very complex and lengthy.

Julie was professional, timely and thorough. She was a pleasure to work with.

We were pleased with the outcome of the work and would welcome the opportunity to hire Julie again.

Student Accounts

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> 617.373.2270 fax 617.373.8222

> > Regards,

Laura Rancatore

Senior Director Student Financial Services – Student Acccounts

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